



ACCESS FOR ALL

# Insurer, Surveyor & Policyholder

*Supported by Cardinus UK-wide professional surveyor services*



**The new approach to insurance surveys**



Cardinus, part of the AmWins Group, is an established risk management company with over 20 years' experience providing on-site services and in-house developed software solutions. Over 2,000 organisations use Cardinus services, with 2,000,000 end users of our software globally

Indigo is our new Risk Management Gateway for the instruction and tracking of insurance risk surveys by insurers, including interactive assisted policyholder participation in risk improvements.

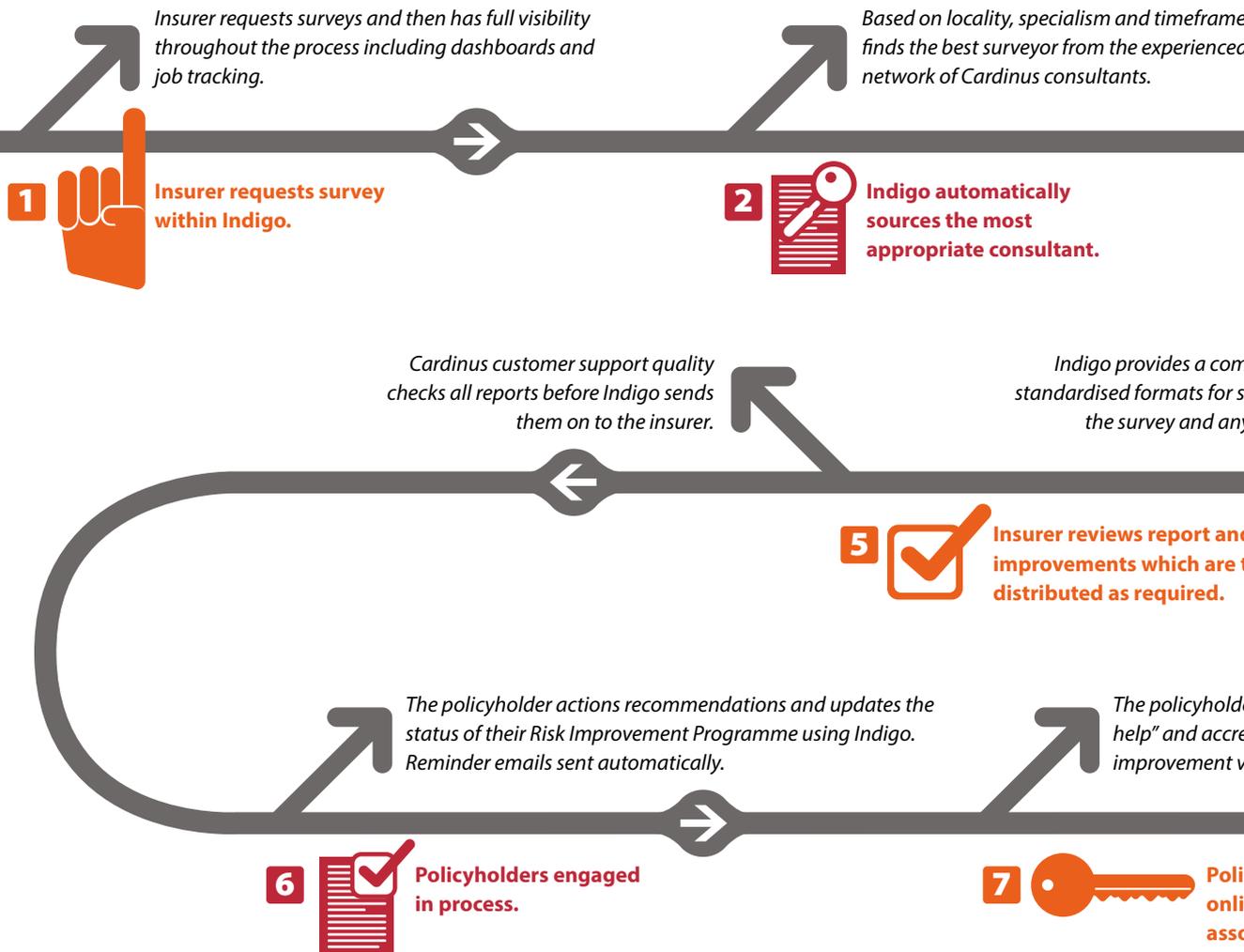
Indigo is an easy and inclusive approach to the current way in which risk surveys are ordered and delivered. Key to our approach is the interaction Indigo provides insurers and policyholders; giving them both a better experience and achieving more risk improvements than the market currently does.

As with other Cardinus software, Indigo provides a user friendly "everything in one place" approach; all aspects of the ordering, administration, survey booking, reporting and policyholder

interaction with risk improvements take place within the Gateway; a centralised, secure platform.

Indigo is simpler, faster and more efficient than any other solution in the market and finally modernises the way in which risk surveys are ordered tracked and delivered. We deliver over 5,000 risk and valuation surveys a year in the UK and abroad, using our own risk survey team and reporting software. We use Indigo and like it – so will you!

**Indigo provides an end-to-end solution for managing your insurance surveys**





### What does Indigo provide?

#### For insurers

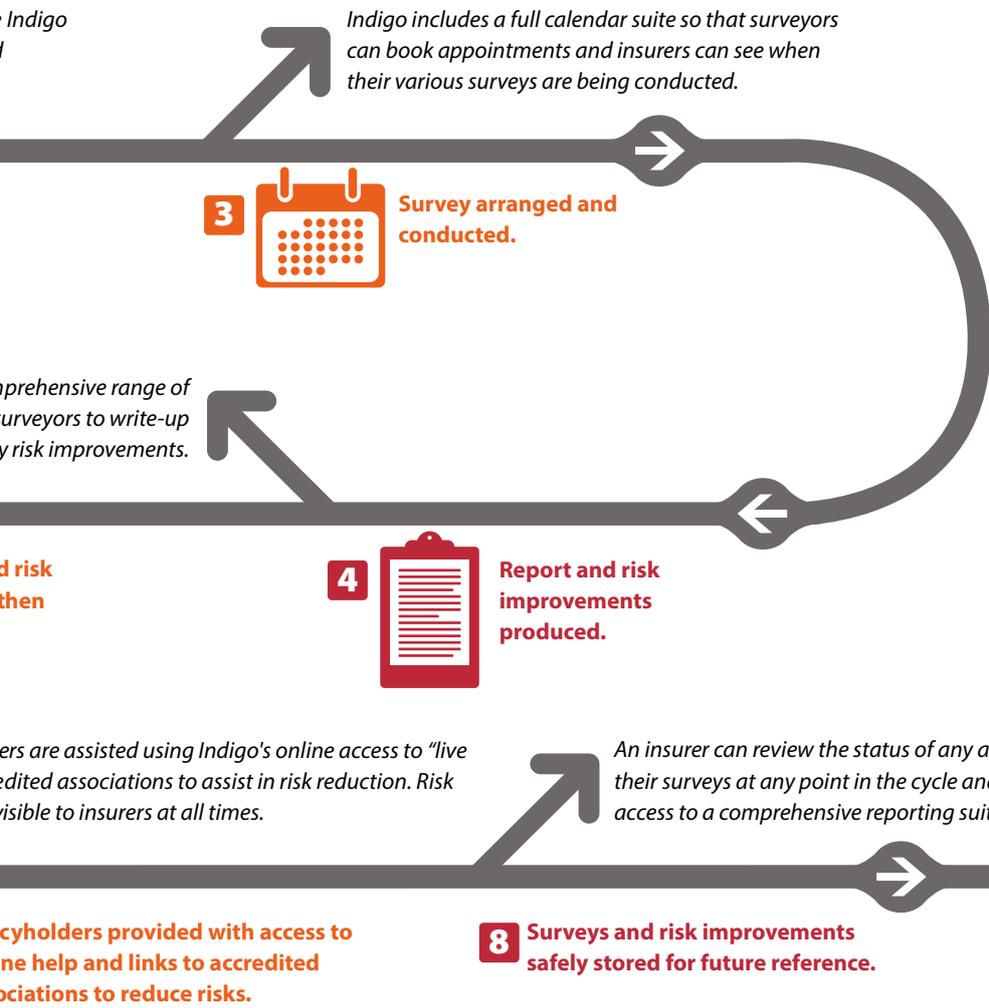
- Easy access, intuitive, software
- Easy on-line survey request forms
- Automatic pricing structures
- Automated invoicing
- Our in-office experienced support team
- Our professional on-site risk and valuation survey team (if required)
- Insurance market based senior management
- Sector specific field operations experienced management
- "Live" job tracking and "at a glance" management information
- Auto emails to keep you up-to-date on progress
- Auto reminder emails to policyholders to encourage risk improvements
- Insurer specific messaging on emails to policyholders

#### Leading to

- Improved service levels
- A better experience for your policyholders
- Improved success with risk improvements
- A database of risk and improved risk knowledge
- A database of all policyholder/broker details

#### For Policyholders

- Clear, auto-emailed access to risk improvement reports
- Insurer specific messaging to relationship build
- Easy click-through access to Indigo to undertake insurers tasks
- "Live" help from our support team to assist
- Click-through ability to secure risk improvement services from approved organisations



**What does this cost?**

If combined with the use of the Cardinus experienced UK-wide team of risk surveyors, probably less than you currently pay for a survey. Have a better risk surveying experience with Cardinus!

What does  
the market  
think of us?

“QBE included Cardinus Risk Management as a preferred supplier for both our insurance risk surveys and our insurance valuations as they have significant experience of on-line reporting and on-site surveys, providing over 5,000 a year to the UK market.

Their network of experienced surveyors can cover a number of risk specialisms which is an essential requirement for a diverse operation like QBE”.

*Richard Thomas - Head of Risk Solutions - QBE European Operations*

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